

Engagement with the public

- Engagement with over 5,000 people
- 17 Patient Participation Groups (PPG)
- Halton People's Health Forum
- Chamber of Commerce
- LD North of England events
- Childrens Take Over Day
- Big Learning Disability Health Day
- Bright Spark Day



Halton People's Health Forum



PPG Plus



Urgent Care - Catch 22 & Halton Speak Out



Annual General Meeting



Working with our schools



NW Vintage Rally



Citizenship World Record Day



Feedback

CAMHS tier 2 service. Young people said they wanted:

- Increased access with an on-line option
- Be seen in non-clinical venues
- To see the same person so that they didn't have to keep telling their story

We Did:

- Two young people on the procurement panel.
- Online live 121 counselling sessions and chat room forums relating to popular mental health areas of discussion i.e. self-harm.
- Range of venues with an option to meet at home if necessary
- Health professional will have access to their records, meaning they won't have to tell their stories again.



Future Developments

Experience Led Commissioning (ELC) is a new approach to planning and buying healthcare services. It is built around the idea that if we listen to and deeply understand people's experiences, we will design better, more person-centred services that deliver better care for people in across Halton.



How are we going to implement this approach ?

- 1) 4 co-design events – that Halton peoples health forum will support.
- 2) Include ELC in the Terms of Reference for Halton Peoples Health Forum and develop internal systems to capture the populations experience, which in turn will support current and future commissioning
- 3) Continue to deliver core engagement events which will include an element of ELC

